

Expected PCR Data

(Note: The following table shows the number of hours and total cost by each PCR type for March 2006 and March 2007. These numbers serve as an estimate for the monthly number of hours and total cost expected by PCR type.)

PCR Type	March 2006		March 2007	
	Hours	Cost	Hours	Cost
Maintenance	1077	N/A	1084	\$92,898
Operations	2132	N/A	2018	\$172,942
Enhancements	2288	N/A	3980	\$341,086
Total	5497	N/A	7082	\$606,926